Privacy Policy

This privacy notice discloses the privacy practices for susanmumford.co.uk. This privacy notice applies solely to information collected by this website. It will notify you of the following:

1. What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing
Susan Mumford is the sole data controller of the information collected on this site, regulated by the General Data Protection Regulation ('GDPR') 2018. The data controller only has access to information that you voluntarily provide via email or other direct contact. This information is confidential and is not passed on to third parties.

Your information is used to respond to you, regarding the reason you got in touch. This information is not shared with any third party other than as set out below.

Sharing
Your information may be shared with Barbican Physio or Neal's Yard Remedies at Elgin Crescent for the purposes of making, cancelling or rescheduling appointments. Your information may also be shared with your health provider to determine eligibility for insurance cover. These parties are governed by their own GDPR policies and will only use the personally identifiable information provided for the purpose of providing such services.

Cookies
This site does not use cookies.

Your Access to and Control Over Information
You may opt out of any future contacts at any time. You can do the following at any time by emailing the address given on the website:

- See any data about you.
- Change/correct any data about you.
- Delete any data about you.
- Express any concern you have about use of your data.

Security
All precautions are taken to protect your information. When you submit sensitive information, such as about your health, via the website, your online information is protected. Only Susan Mumford has access to personally identifiable information. The computer on which personally identifiable information is stored is kept in a secure environment. All client records are kept offline.

Any changes to this privacy policy will be made available via this website.

If you feel that this privacy policy is not being adhered to, you should contact Susan Mumford immediately via email: susan@susanmumford.co.uk.